



We're working for you

STREET LIGHTING WORK
NEAR YOU STARTS SOON



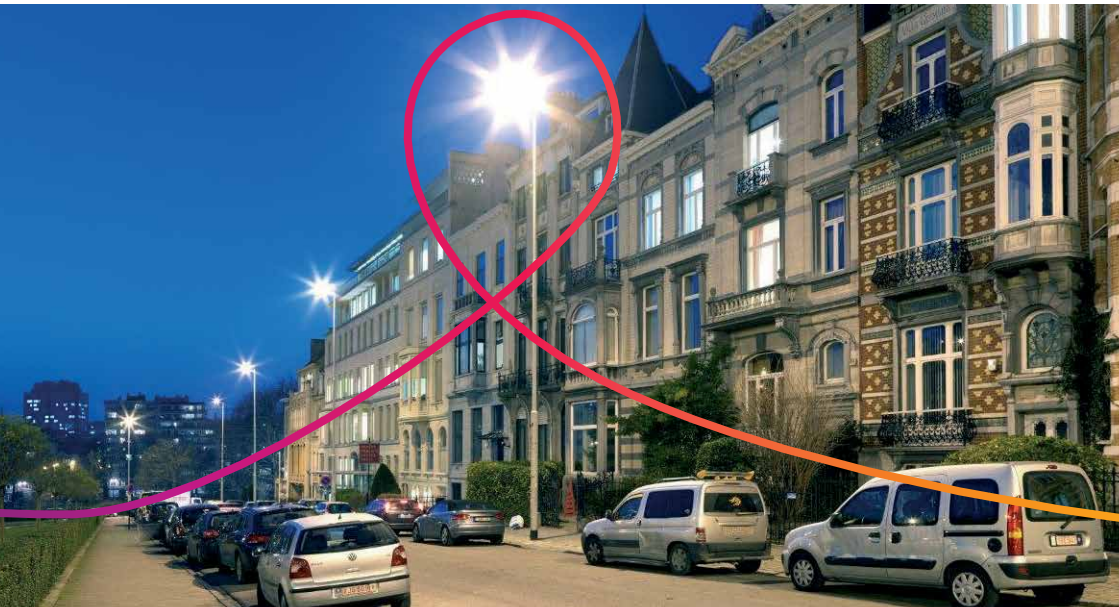
Sibelga

Street lighting works near you starts soon

We're used to lamps coming on in the streets every evening when the sun goes down. This lighting reinforces our sense of security and makes our districts pleasant to live in.

To make sure the lighting networks in municipal streets always provide a reliable, quality service, we will soon be carrying out works near you.

In accordance with prevailing legislation, Sibelga has organised the works in consultation with other utility companies and the competent authorities. The permits necessary for the works have been issued by your municipality and/or Brussels-Capital Region and the local police authorities.



How will the works be carried out?

To minimise the risk of outage, we generally replace the entire installation (cables, supports and lamps). We carry out these works either in the street or on the façade of your home.

During the works we keep the old installation active to ensure you have lighting at all times. Once the new installation is operational, it replaces the old lighting system, which will be removed.

This project is designed and the works carried out in cooperation with the municipal authorities.

STREET WORKS

For renewing or laying cables:

- we dig a trench, generally in the pavement;
- if necessary, access ramps to buildings and garages are installed;
- when the cables have been replaced or laid and the lamps installed, we return the pavement to its original condition.

FAÇADE WORKS

When installing new lamps or renewing the lamps on façades:

- municipal and police regulations authorise us to place a lamp and a power supply cable on the façade without the owner's permission;
- we make sure we position the lamps and route the cable to have the least possible impact on your home;
- we use a lift which moves up as the works progress.

What you need to know

ACCESS TO HOMES

An access ramp with handrails will be placed over the trenches to give you access to your home. You will also have access to your garage.

DURATION OF THE WORKS

You can find details in the information sheet enclosed with this brochure. There can, however, be delays due to complications affecting the works, particularly bad weather.

LAYOUT OF THE LAMPS

The new layout of the lamps may be different to the old one.

It is determined by a photometric study in accordance with regulations and it follows the municipal lighting plan, if there is one.

The number of lamps greatly depends on the height of the installation. So, the lower the lamps are placed, the more are needed. The rated power per lamp is therefore lower.

ADAPTATION

Light pollution in towns is inevitable. However, we try to limit it as far as possible. It takes time to adapt to a new installation.

It is best to wait until the end of the works and allow a period of three months to pass to assess the situation properly.



SCOPE OF SIBELGA'S ACTION

Street lighting does not include the lighting of private areas (gardens, backs of houses, intercom readability, etc.).

TRAFFIC AND PARKING

Traffic in your area will need to be altered temporarily. Diversions will be arranged (refer to the plan). The work might reduce the number of car parking spaces available.

While works are in progress, Sibelga will comply with the applicable legislation to guarantee that the works:

- does not interfere with the emergency services, waste collection and public transport vehicles or stops and station;
- does not obstruct access to places or installations intended for persons with reduced mobility, taxis, deliveries, police vehicles, etc.

If compliance with these requirements is found to be impossible, the best alternative solutions will be found in consultation with the relevant organisations.

PAVEMENTS AND FAÇADES

We attach great importance to the condition of pavements. Before and after the works, we will make an inventory of their condition with a representative of the municipal authority.



How to contact us ?

- For more information about these works:
 - . 0800 117 47 (Monday-Thursday: 8am-4.30pm / Friday: 8am-3.45pm)
 - . eclairagepublic@sibelga.be
- In the event of a works-related emergency : 0800 117 47 (24h/24)
- If there is a street lighting outage :
 - . www.sibelga.be > [street lighting](#)
- If you smell gas : 0800 19 400 (24h/24)
- If your mains electricity supply is disrupted : 02 274 40 66
- In the event of a water leak : 02 739 52 11
- For any other issues: Customer Service
 - . www.sibelga.be
 - . clients@sibelga.be
 - . 02 549 41 00 (Monday-Friday: 8am - 5pm)
 - . Boulevard Émile Jacqmain 96 - 1000 Brussels



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