

Mandatory meter reading

IMPORTANT MESSAGE

mtx3

Brussels,

Address	EAN Code(s)
<input type="text"/>	electricity <input type="text"/>
	gas <input type="text"/>
Meter number(s) (last four digits)	
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Dear Sir or Madam,

We have not been able to gain access in order to read your gas and/or electricity meters for several years. We have therefore estimated your consumption on several occasions. Warning: **if you have consumed more energy than our calculations, you will have to pay the difference, in accordance with the Technical Regulations***, and this could be a considerable amount. To avoid an unpleasant surprise on your energy bill, you should submit your actual consumption to us.

How to submit your readings

- Send a **photo** of each meter stated above either to clients@sibelga.be or to **Sibelga - Relevé des compteurs - BP 1340 - 1000 Bruxelles Brouckère**.
Make sure that the reading and meter number are clearly visible.
In your correspondence, indicate:
 - . "MTX3"
 - . the date of the photo
 - . your EAN codes (see above)
- Or make an **appointment** with one of our meter readers. To do that, phone our Customer Service on **02 549 41 00**.

If you have any questions, do not hesitate to contact our Customer Service on 02 549 41 00 or by e-mail at clients@sibelga.be.

* Art. 225 of the Technical Regulations for Electricity / Art. 184 of the Technical Regulations for Gas



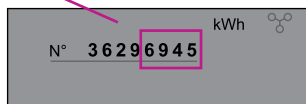
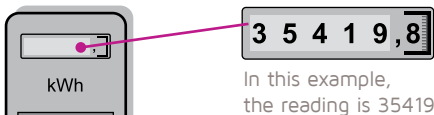


How to read your meter

- First check that the last four digits of your meter number correspond to those indicated overleaf.
- Note your meter reading. **The digits after the decimal point do not have to be noted.**

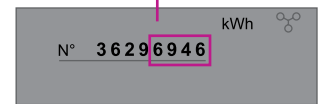
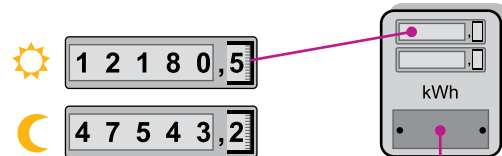
ELECTRICITY

• Single rate meter



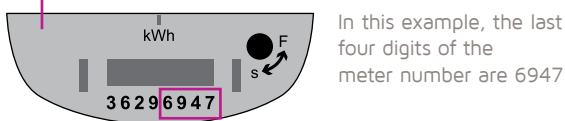
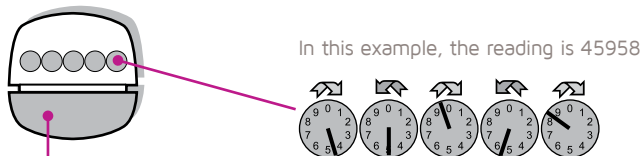
• Dual rate meter

Be careful to distinguish between the day reading (sun) and the night reading (moon)



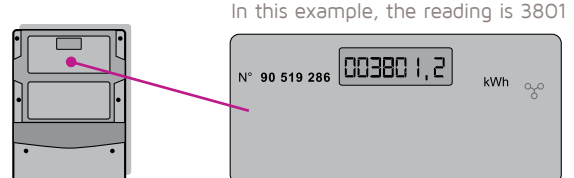
• Dial meter

Starting on the left, note the lowest figure near the hand for each dial



• Electronic meter

For further information about reading this type of meter, go to www.sibelga.be/releve



NATURAL GAS

