

## OUR RESOURCES

### Financial capital

€859,756,896 of equity  
**Rights collected** for the use of the **distribution networks**  
 €3,594,243 of subsidies collected and shared with other partners

### Tangible capital

6,420 km of high- and low-voltage power lines  
 2,932 km medium- and low-pressure gas pipelines  
 Network of **87,476 lighting fixtures**

### Intellectual capital

Electricity and gas **consumption data management**  
**Sibelga Academy** : our training centre

### Human capital

**1,080 employees**  
 (75% men and 25% women)  
**23 different nationalities** at Sibelga

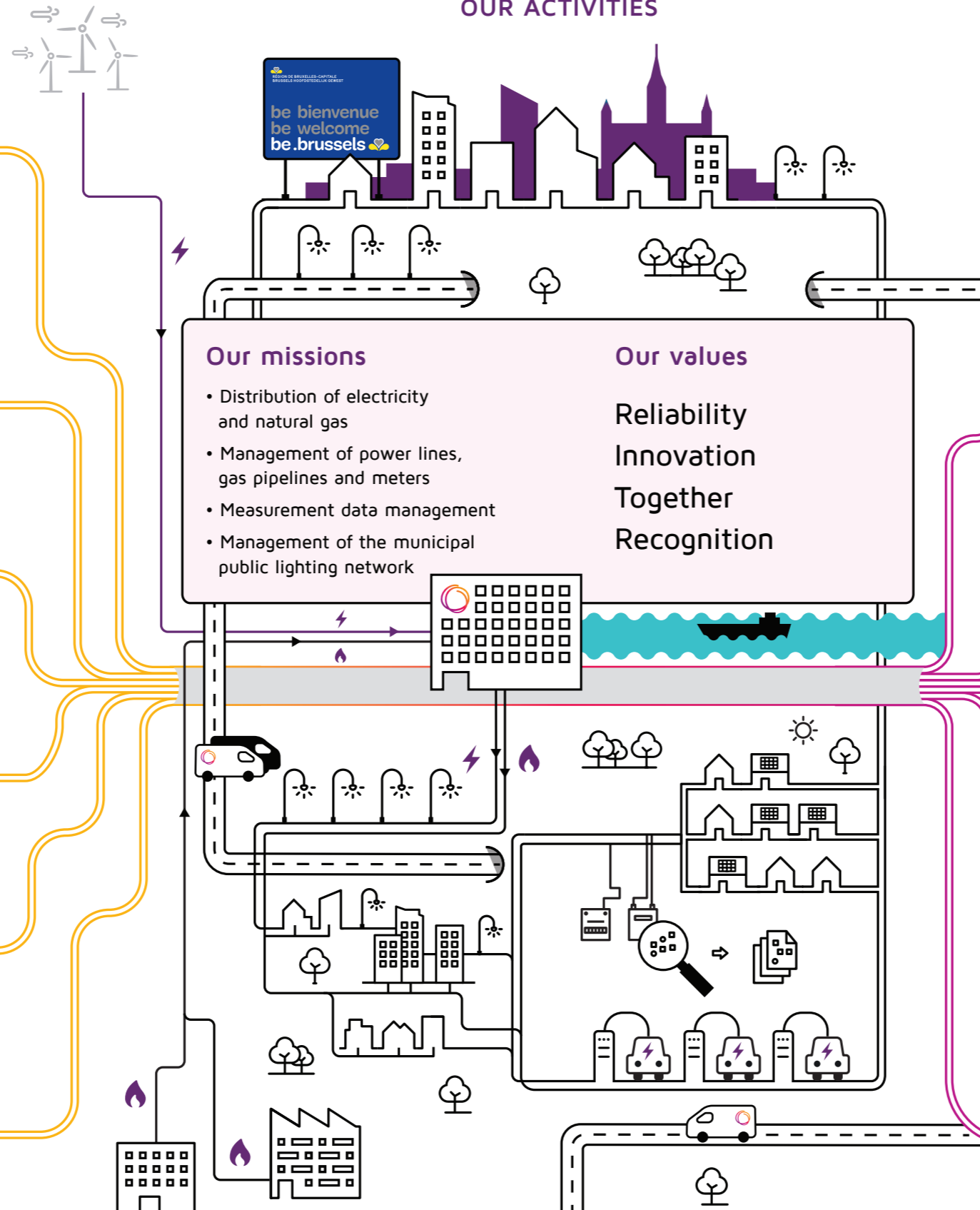
### Social and relational capital

**19 municipalities** served  
**19 Public Centres for Social Welfare**  
**All Brussels households**  
**28 local, regional and federal partnerships**

### Natural capital

Energy consumption of the site:  
**5,836,016 kWh**  
 Partnerships for **biodiversity conservation**

## OUR ACTIVITIES



### Our missions

- Distribution of electricity and natural gas
- Management of power lines, gas pipelines and meters
- Measurement data management
- Management of the municipal public lighting network

### Our values

Reliability  
 Innovation  
 Together  
 Recognition

## OUR RESULTS

### Safety above all!

**Brussels residents' data** managed with complete security  
**10:29 minutes** : average duration of unavailability resulting from low-voltage electricity incidents  
**1 fluid accident** resulting in injuries



### Platform focused on innovation

**7,975 smart meters** installed  
**7,200 new-generation lighting fixtures** connected  
**6 new innovative technologies** tested



### Partner in the energy transition

**1 energy community** in Brussels  
**9 projects** commissioned under the SolarClick programme  
**14 sites** to improve energy performance



### A low-carbon future

**37,91 % self-generated energy** at our administrative site  
**1,380 metric tonnes of CO2** saved thanks to HVAC works under the NRClick programme



### An employer who motivates

**43,65 hours** of technical and non-technical training per employee on average  
**13 years**: average number of years of service per employee  
**129 permanent and temporary employees recruited**



### Improving quality of life

**4,125,938 MWh** of electricity transported  
**10,281,384 MWh** of gas transported  
**91,4 % of Brussels customers** satisfied after a meter reading by Sibelga  
**4 412 vulnerable customers** supported by Sibelga

